FORMULAIRE ILR DES DONNÉES STATISTIQUES POSTALES - POSTSTAT

DATA COLLECTION ON POSTAL SERVICES - ILR

Identifiant	Codes	Question	Chart reference
A. Activities provided in Luxembourg			
a	OB	Activities on your own behalf	
b	SUBED	Subcontracted activities	
c	SUBOR	Activities provided as subcontractors	
B. Services provided in Luxembourg			
a		Clearance - Collection	
b		Sorting	
c		Transport	
d		Distribution	
C. Activities provided within the parcel market			
a. Please select the estimate % of your total parcel volume provided in each of the listed segments below:			
a.1	B2B	Business-to-business (B2B)	
a.2	B2C	Business-to-consumer (B2C)	
a.3	C2X	Consumer-to-business/consumer (C2X)	
b. Please select the estimate % of your total parcel volume provided in each of the listed segments below:			
b.1	RPMS	Are you actively operating in the "Return Parcels Market Segment" ?	
b.2	EXPR	Are you activity operating in the "Service colis express / Express Parcel service" market ?	
b.3	PACKUP	Do you have Parcels delivered to Parcels lockers or agencies/outlets for "pick up" by the receiver <u>without</u> "home-passing"?	
D. Activities provided within the letter market			
Please answer the questions below related to your activity within the letter market and provide an estimate % of your total letter volume provided in the listed services below:			
a.1	SMPL	Have you included in the volume of total letters (letter market), items that could be described as "Parcel Letters/Small Parcels"?	
a.2	PUB	Have you included in the volume of total Letters (letter market), items that could be described as "Publipostage avec adresse"	

Identifiant	Codes	Question	Chart reference
1.1 Employment			
1.1.a1	ALL_EMP_L	Number of persons involved in the provision of letter mail services	
1.1.a2	ALL_FTE_L	Number of full-time equivalent's involved in the provision of letter mail services	
1.1.b1	ALL_EMP_P	Number of persons involved in the provision of parcel delivery services	
1.1.b2	ALL_FTE_P	Number of full-time equivalent's involved in the provision of parcel delivery services	
1.1.c1	ALL_EMP_O	Number of persons involved in letter and parcel services	
1.1.c2	ALL_FTE_O	Number of full-time equivalent's involved in letter and parcel services	
1.1.d1		Total number of persons employed domestically for postal services	
1.1.d2		Total number of full-time equivalent's employed domestically for postal services	
1.2 Access points			
1.2.a1	ALL_ACC_OFF_FFS_USPOFF	Offices owned by operators	
1.2.a2	ALL_ACC_OFF_FFS_FRAN	Franchised offices	
1.2.b1	ALL_ACC_OFF_FOP_DOM	Other post agencies/outlets	
1.2.c1	ALL_ACC_OFF_MOP_DOM	Mobile post officies	
1.2.d		Total number of offices open to the public and postal agencies	
1.2.e	ALL_ACC_LBOX	Letter-boxes	
1.2.f	ALL_ACC_POFF	Post office boxes	
1.2.g	ALL_ACC_PBOX	Parcel locker stations	
1.2.h	ALL_ACC_MM	Mail man (postman of USP)	
1.3 Investment			
1.3.a1	ALL_INV_TAN	Investment on tangible assets	
1.3.a2	ALL_INV_INTAN	Investment on intangible assets	
1.3.a3	ALL_INV_O	Other/Aggregated investment in postal services	
1.1.a4		Total number of full-time equivalent's employed domestically for postal services	
I. All operators			
I.a Activity on your own behalf			
Turnover figures			
3.a1	ALL_FIN_L_OB_USA	Turnover generated in the Universal Service Area	
3.a2	ALL_FIN_L_OB_NUSA	Turnover generated outside the Universal Service Area	
3.a3	ALL_FIN_L_OB_OTH	Other/Unaggregated turnover from letter mail services	
3.a4		Total turnover generated with letter mail services	
3.b1	ALL_FIN_P_OB_USA	Turnover generated in the Universal Service Area	
3.b2	ALL_FIN_P_OB_NUSA	Turnover generated outside the Universal Service Area	
3.b3	ALL_FIN_P_OB_OTH	Other/Unaggregated turnover from parcel delivery services	
3.b4		Total Turnover generated with parcel delivery services	
4.a1	ALL_FIN_L_OB_DOM_NBULK	Turnover from domestic letter mail services (non-bulk)	
4.a2	ALL_FIN_L_OB_DOM_BULK	Turnover from domestic bulk letter mail services	
4.a3	ALL_FIN_L_OB_DOM_OTH	Other/Aggregated turnover from domestic letter mail services	
4.a4	ALL_FIN_L_OB_IN_NBULK	Turnover from international inbound letter mail services (non-bulk)	
4.a5	ALL_FIN_L_OB_IN_BULK	Turnover from international inbound bulk letter mail services	
4.a6	ALL_FIN_L_OB_IN_OTH	Other/Aggregated turnover from international inbound letter mail services	
4.a7	ALL_FIN_L_OB_OUT_NBULK	Turnover from international outbound letter mail services (non-bulk)	
4.a8	ALL_FIN_L_OB_OUT_BULK	Turnover from international outbound bulk letter mail services	
4.a9	ALL_FIN_L_OB_OUT_OTH	Other/Aggregated turnover from international outbound letter mail services	
4.a10		Total turnover generated with letter mail services	
4.b1	ALL_FIN_P_OB_DOM	Turnover from domestic parcel delivery services	
4.b2	ALL_FIN_P_OB_IN_INTRA	Turnover from international inbound parcel delivery services (Intra-EU/EEA)	
4.b3	ALL_FIN_P_OB_IN_EXTRA	Turnover from international inbound parcel delivery services (Extra-EU/EEA)	
4.b4	ALL_FIN_P_OB_IN_OTH	Other/Unaggregated turnover from international inbound parcel delivery services	
4.b5	ALL_FIN_P_OB_OUT_INTRA	Turnover from international outbound parcel delivery services (Intra-EU/EEA)	
4.b6	ALL_FIN_P_OB_OUT_EXTRA	Turnover from international outbound parcel delivery services (Extra-EU/EEA)	
4.b7	ALL_FIN_P_OB_OUT_OTH	Other/Unaggregated turnover from international outbound parcel delivery services	
4.b8		Total Turnover generated with parcel delivery services	
5.a		Total turnover generated with postal services	
Volume figures			
6.a1	ALL_VOL_L_OB_DOM_NBULK	Volume of domestic letter mail (non-bulk)	
6.a2	ALL_VOL_L_OB_DOM_BULK	Volume of domestic bulk mail	
6.a3		Total volume of domestic letter mail services	
6.b1	ALL_VOL_P_OB_DOM	Volume of domestic parcel delivery services	
6.b2		Total volume of domestic parcel delivery services	
7.a1	ALL_VOL_L_OB_IN_NBULK	Volume of international inbound letter mail (non-bulk)	
7.a2	ALL_VOL_L_OB_IN_BULK	Volume of international inbound bulk mail	
7.a3		Total volume of international inbound letter mail services	
7.b1	ALL_VOL_P_OB_IN_INTRA	Volume of international inbound parcel delivery services (Intra-EU/EEA)	
7.b2	ALL_VOL_P_OB_IN_EXTRA	Volume of international inbound parcel delivery services (Extra-EU/EEA)	
7.b3	ALL_VOL_P_OB_IN_OTH	Other/Unaggregated volume of international inbound parcel delivery services	
7.b4		Total volume of international inbound parcel delivery services	
8.a1	ALL_VOL_L_OB_OUT_NBULK	Volume of international outbound letter mail (non-bulk)	
8.a2	ALL_VOL_L_OB_OUT_BULK	Volume of international outbound bulk mail	

Identifiant	Codes	Question	Chart reference
8.a3		Total volume of international outbound letter mail services	
8.b1	ALL_VOL_P_OB_OUT_INTRA	Volume of international outbound parcel delivery services (Intra-EU/EEA)	
8.b2	ALL_VOL_P_OB_OUT_EXTRA	Volume of international outbound parcel delivery services (Extra-EU/EEA)	
8.b3	ALL_VOL_P_OB_OUT_OTH	Other/Unaggregated volume of international outbound parcel delivery services	
8.b4		Total volume of international outbound parcel delivery services	
I.b Subcontracted activity			
Turnover figures			
9.a1	ALL_FIN_L_SUBED_USA	Turnover generated in the Universal Service Area	
9.a2	ALL_FIN_L_SUBED_NUSA	Turnover generated outside the Universal Service Area	
9.a3	ALL_FIN_L_SUBED_OTH	Other/Unaggregated turnover from letter mail services	
9.a4		Total turnover generated with letter mail services	
9.b1	ALL_FIN_P_SUBED_USA	Turnover generated in the Universal Service Area	
9.b2	ALL_FIN_P_SUBED_NUSA	Turnover generated outside the Universal Service Area	
9.b3	ALL_FIN_P_SUBED_OTH	Other/Unaggregated turnover from parcel delivery services	
9.b4		Total Turnover generated with parcel delivery services	
10.a1	ALL_FIN_L_SUBED_DOM_NBULK	Turnover from domestic letter mail services (non-bulk)	
10.a2	ALL_FIN_L_SUBED_DOM_BULK	Turnover from domestic bulk letter mail services	
10.a3	ALL_FIN_L_SUBED_DOM_OTH	Other/Aggregated turnover from domestic letter mail services	
10.a4	ALL_FIN_L_SUBED_IN_NBULK	Turnover from international inbound letter mail services (non-bulk)	
10.a5	ALL_FIN_L_SUBED_IN_BULK	Turnover from international inbound bulk letter mail services	
10.a6	ALL_FIN_L_SUBED_IN_OTH	Other/Aggregated turnover from international inbound letter mail services	
10.a7	ALL_FIN_L_SUBED_OUT_NBULK	Turnover from international outbound letter mail services (non-bulk)	
10.a8	ALL_FIN_L_SUBED_OUT_BULK	Turnover from international outbound bulk letter mail services	
10.a9	ALL_FIN_L_SUBED_OUT_OTH	Other/Aggregated turnover from international outbound letter mail services	
10.a10		Total turnover generated with letter mail services	
10.b1	ALL_FIN_P_SUBED_DOM	Turnover from domestic parcel delivery services	
10.b2	ALL_FIN_P_SUBED_IN_INTRA	Turnover from international inbound parcel delivery services (Intra-EU/EEA)	
10.b3	ALL_FIN_P_SUBED_IN_EXTRA	Turnover from international inbound parcel delivery services (Extra-EU/EEA)	
10.b4	ALL_FIN_P_SUBED_IN_OTH	Other/Unaggregated turnover from international inbound parcel delivery services	
10.b5	ALL_FIN_P_SUBED_OUT_INTRA	Turnover from international outbound parcel delivery services (Intra-EU/EEA)	
10.b6	ALL_FIN_P_SUBED_OUT_EXTRA	Turnover from international outbound parcel delivery services (Extra-EU/EEA)	
10.b7	ALL_FIN_P_SUBED_OUT_OTH	Other/Unaggregated turnover from international outbound parcel delivery services	
10.b8		Total Turnover generated with parcel delivery services	
11.a		Total turnover generated with postal services	
Volume figures			
12.a1	ALL_VOL_L_SUBED_DOM_NBULK	Volume of domestic letter mail (non-bulk)	
12.a2	ALL_VOL_L_SUBED_DOM_BULK	Volume of domestic bulk mail	
12.a3		Total volume of domestic letter mail services	
12.b1	ALL_VOL_P_SUBED_DOM	Volume of domestic parcel delivery services	
12.b2		Total volume of domestic parcel delivery services	
13.a1	ALL_VOL_L_SUBED_IN_NBULK	Volume of international inbound letter mail (non-bulk)	
13.a2	ALL_VOL_L_SUBED_IN_BULK	Volume of international inbound bulk mail	
13.a3		Total volume of international inbound letter mail services	
13.b1	ALL_VOL_P_SUBED_IN_INTRA	Volume of international inbound parcel delivery services (Intra-EU/EEA)	
13.b2	ALL_VOL_P_SUBED_IN_EXTRA	Volume of international inbound parcel delivery services (Extra-EU/EEA)	
13.b3	ALL_VOL_P_SUBED_IN_OTH	Other/Unaggregated volume of international inbound parcel delivery services	
13.b4		Total volume of international inbound parcel delivery services	
14.a1	ALL_VOL_L_SUBED_OUT_NBULK	Volume of international outbound letter mail (non-bulk)	
14.a2	ALL_VOL_L_SUBED_OUT_BULK	Volume of international outbound bulk mail	
14.a3		Total volume of international outbound letter mail services	
14.b1	ALL_VOL_P_SUBED_OUT_INTRA	Volume of international outbound parcel delivery services (Intra-EU/EEA)	
14.b2	ALL_VOL_P_SUBED_OUT_EXTRA	Volume of international outbound parcel delivery services (Extra-EU/EEA)	
14.b3	ALL_VOL_P_SUBED_OUT_OTH	Other/Unaggregated volume of international outbound parcel delivery services	
14.b4		Total volume of international outbound parcel delivery services	
I.c Subcontractor activity			
Turnover figures			
15.a1	ALL_FIN_L_SUBOR_USA	Turnover generated in the Universal Service Area	
15.a2	ALL_FIN_L_SUBOR_NUSA	Turnover generated outside the Universal Service Area	
15.a3	ALL_FIN_L_SUBOR_OTH	Other/Unaggregated turnover from letter mail services	
15.a4		Total turnover generated with letter mail services	
15.b1	ALL_FIN_P_SUBOR_USA	Turnover generated in the Universal Service Area	
15.b2	ALL_FIN_P_SUBOR_NUSA	Turnover generated outside the Universal Service Area	
15.b3	ALL_FIN_P_SUBOR_OTH	Other/Unaggregated turnover from parcel delivery services	
15.b4		Total Turnover generated with parcel delivery services	
16.a1	ALL_FIN_L_SUBOR_DOM_NBULK	Turnover from domestic letter mail services (non-bulk)	
16.a2	ALL_FIN_L_SUBOR_DOM_BULK	Turnover from domestic bulk letter mail services	
16.a3	ALL_FIN_L_SUBOR_DOM_OTH	Other/Aggregated turnover from domestic letter mail services	
16.a4	ALL_FIN_L_SUBOR_IN_NBULK	Turnover from international inbound letter mail services (non-bulk)	
16.a5	ALL_FIN_L_SUBOR_IN_BULK	Turnover from international inbound bulk letter mail services	

Identifiant	Codes	Question	Chart reference
16.a6	ALL_FIN_L_SUBOR_IN_OTH	Other/Aggregated turnover from international inbound letter mail services	
16.a7	ALL_FIN_L_SUBOR_OUT_NBULK	Turnover from international outbound letter mail services (non-bulk)	
16.a8	ALL_FIN_L_SUBOR_OUT_BULK	Turnover from international outbound bulk letter mail services	
16.a9	ALL_FIN_L_SUBOR_OUT_OTH	Other/Aggregated turnover from international outbound letter mail services	
16.a10		Total turnover generated with letter mail services	
16.b1	ALL_FIN_P_SUBOR_DOM	Turnover from domestic parcel delivery services	
16.b2	ALL_FIN_P_SUBOR_IN_INTRA	Turnover from international inbound parcel delivery services (Intra-EU/EEA)	
16.b3	ALL_FIN_P_SUBOR_IN_EXTRA	Turnover from international inbound parcel delivery services (Extra-EU/EEA)	
16.b4	ALL_FIN_P_SUBOR_IN_OTH	Other/Unaggregated turnover from international inbound parcel delivery services	
16.b5	ALL_FIN_P_SUBOR_OUT_INTRA	Turnover from international outbound parcel delivery services (Intra-EU/EEA)	
16.b6	ALL_FIN_P_SUBOR_OUT_EXTRA	Turnover from international outbound parcel delivery services (Extra-EU/EEA)	
16.b7	ALL_FIN_P_SUBOR_OUT_OTH	Other/Unaggregated turnover from international outbound parcel delivery services	
16.b8		Total Turnover generated with parcel delivery services	
17.a		Total turnover generated with postal services	
Volume figures			
18.a1	ALL_VOL_L_SUBOR_DOM_NBULK	Volume of domestic letter mail (non-bulk)	
18.a2	ALL_VOL_L_SUBOR_DOM_BULK	Volume of domestic bulk mail	
18.a3		Total volume of domestic letter mail services	
18.b1	ALL_VOL_P_SUBOR_DOM	Volume of domestic parcel delivery services	
18.b2		Total volume of domestic parcel delivery services	
19.a1	ALL_VOL_L_SUBOR_IN_NBULK	Volume of international inbound letter mail (non-bulk)	
19.a2	ALL_VOL_L_SUBOR_IN_BULK	Volume of international inbound bulk mail	
19.a3		Total volume of international inbound letter mail services	
19.b1	ALL_VOL_P_SUBOR_IN_INTRA	Volume of international inbound parcel delivery services (Intra-EU/EEA)	
19.b2	ALL_VOL_P_SUBOR_IN_EXTRA	Volume of international inbound parcel delivery services (Extra-EU/EEA)	
19.b3	ALL_VOL_P_SUBOR_IN_OTH	Other/Unaggregated volume of international inbound parcel delivery services	
19.b4		Total volume of international inbound parcel delivery services	
20.a1	ALL_VOL_L_SUBOR_OUT_NBULK	Volume of international outbound letter mail (non-bulk)	
20.a2	ALL_VOL_L_SUBOR_OUT_BULK	Volume of international outbound bulk mail	
20.a3		Total volume of international outbound letter mail services	
20.b1	ALL_VOL_P_SUBOR_OUT_INTRA	Volume of international outbound parcel delivery services (Intra-EU/EEA)	
20.b2	ALL_VOL_P_SUBOR_OUT_EXTRA	Volume of international outbound parcel delivery services (Extra-EU/EEA)	
20.b3	ALL_VOL_P_SUBOR_OUT_OTH	Other/Unaggregated volume of international outbound parcel delivery services	
20.b4		Total volume of international outbound parcel delivery services	
II. USP & Licensed postal operators			
II.a USP & Licensed postal operators - Activity on your own behalf			
21.a1	USO_VOL_L_OB_DOM_NBULK	Volume of ordinary letters and postcards	
21.a2	USO_VOL_L_OB_DOM_BULK	Volume of bulk mail	
21.a3	USO_VOL_L_OB_DOM_REGM	Volume of Registered mail	
21.a4	USO_VOL_L_OB_DOM_INSM	Volume of Insured mail	
21.a5		Total volume of domestic letter mail services	
21.b1	USO_VOL_P_OB_DOM	Total volume of domestic parcel delivery services	
22.a1	USO_VOL_L_OB_IN	Volume of international inbound letter mail services	
22.a2	USO_VOL_P_OB_IN	Volume of international inbound parcel delivery services	
23.a1	USO_VOL_L_OB_OUT	Volume of international outbound letter mail services	
23.a2	USO_VOL_P_OB_OUT	Volume of international outbound parcel delivery services	
II.b USP & Licensed postal operators - Subcontracted activity			
24.a1	USO_VOL_L_SUBED_DOM_NBULK	Volume of ordinary letters and postcards	
24.a2	USO_VOL_L_SUBED_DOM_BULK	Volume of bulk mail	
24.a3	USO_VOL_L_SUBED_DOM_REGM	Volume of Registered mail	
24.a4	USO_VOL_L_SUBED_DOM_INSM	Volume of Insured mail	
24.a5		Total volume of domestic letter mail services	
24.b1	USO_VOL_P_SUBED_DOM	Total volume of domestic parcel delivery services	
25.a1	USO_VOL_L_SUBED_IN	Volume of international inbound letter mail services	
25.a2	USO_VOL_P_SUBED_IN	Volume of international inbound parcel delivery services	
26.a1	USO_VOL_L_SUBED_OUT	Volume of international outbound letter mail services	
26.a2	USO_VOL_P_SUBED_OUT	Volume of international outbound parcel delivery services	
II.c USP & Licensed postal operators - Subcontractor activity			
27.a1	USO_VOL_L_SUBOR_DOM_NBULK	Volume of ordinary letters and postcards	
27.a2	USO_VOL_L_SUBOR_DOM_BULK	Volume of bulk mail	
27.a3	USO_VOL_L_SUBOR_DOM_REGM	Volume of Registered mail	
27.a4	USO_VOL_L_SUBOR_DOM_INSM	Volume of Insured mail	
27.a5		Total volume of domestic letter mail services	
27.b1	USO_VOL_P_SUBOR_DOM	Total volume of domestic parcel delivery services	
28.a1	USO_VOL_L_SUBOR_IN	Volume of international inbound letter mail services	
28.a2	USO_VOL_P_SUBOR_IN	Volume of international inbound parcel delivery services	
29.a1	USO_VOL_L_SUBOR_OUT	Volume of international outbound letter mail services	
29.a2	USO_VOL_P_SUBOR_OUT	Volume of international outbound parcel delivery services	
III. Universal Service Provider			

Identifiant	Codes	Question	Chart reference
III.a USP only			
Quality indicators			
30.a1	USP_QUL_L_DEL_DOM_ONTIME	% of letters (fastest service) delivered on-time according to national performance indicator	
30.b1	USP_QUL_O_DEL_INT_3DAYS	% of items delivered by D+3 (working days)	
30.b2	USP_QUL_O_DEL_INT_5DAYS	% of items delivered by D+5 (working days)	
Prices indicators			
31.a1	USP_PRI_L_20GL_DOM	Domestic 20g letter service	
31.a2	USP_PRI_L_2KGL_DOM	Domestic 2kg letter service	
31.b1	USP_PRI_P_2KGP_DOM	Domestic 2kg parcel service	
32.a1	USP_PRI_L_20GL_INTRA	Intra-EU 20g letter service	
32.a2	USP_PRI_L_2KGL_INTRA	Intra-EU 2kg letter service	
32.b1	USP_PRI_P_2KGP_INTRA	Intra-EU 2kg parcel service	
33.a1	USP_PRI_L_20GL_INT	International 20g letter service	
33.a2	USP_PRI_L_2KGL_INT	International 2kg letter service	
33.b1	USP_PRI_P_2KGP_ZONE1	International 2kg parcel service (Zone 1)	
33.b2	USP_PRI_P_2KGP_ZONE2	International 2kg parcel service (Zone 2)	
33.b3	USP_PRI_P_2KGP_ZONE3	International 2kg parcel service (Zone 3)	
33.b4	USP_PRI_P_2KGP_ZONE4	International 2kg parcel service (Zone 4)	
33.b5	USP_PRI_P_2KGP_ZONE5	International 2kg parcel service (Zone 5)	
33.b6	USP_PRI_P_2KGP_ZONE6	International 2kg parcel service (Zone 6)	